

1 PARTICULARS OF THE TPA:						
1.1	Name of the TPA:	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED				
1.2	(A) Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No. 12, Sector 23				
		Phase- I, Dwarka, New Delhi 110077				
		Pin code: 110077	Landline No: 011-35015071			
		E-mail: md@aknatpa.com	Fax No: 011-35016238			
1.3	Financial year	2023-24				
1.4	Board of directors as on 31/03/2024 and changes in the board since the date of statement of the preceding year.	Mrs. Ambika Verma, Managing Director	Dr. A Jai Prabhan, Medical Director	Dr Alka Gehlot, Director	Mrs Sunita Chauhan, Director	No change since preceding year
Sr. No.	Name of Director and DIN No.	Age	Address with telephone no., Mobile no., e-mail	Details of Directorship in other Companies	Particulars of Change in Board (Cession / Appointment)	Date of Change in Board
1	Dr Alka Gehlot (DIN No. 08755277)	44 yrs	A- 802 Ramkishan CGHS, Plot no. 12, sector 23, Dwarka Phase – I, New Delhi 110077 Telephone 011-35549299; M: 958233168; e-mail: alkag@aknatpa.com	Not Applicable	16-11-2022	Not applicable
2	Dr. A Jai Prabhan (DIN No. 09792627)	71 yrs	C-101 Ramkishan CGHS, Plot no. 12, sector 23, Dwarka Phase – I, New Delhi 110077 M: 9811811185; E-mail: medicaldirector@aknatpa.com	Not Applicable	16-11-2022	Not applicable
3	Mrs. Ambika Verma (DIN No. 10044930)	31 yrs	House no. 466, Ward No. 20. Gram Karia Beeja, Post Pahrapurva, Chhatarpur, Madhya Pradesh 471606 M: 7289066657; e-mail: md@aknatpa.com	Director at A2zed Agriculture India Private Limited w.e.f 05/10/2023	31-01-2023	Not applicable
4	Mrs Sunita Chauhan (DIN No. 10081366)	55 yrs	E-16/3 Paryavaran Complex, New Delhi 110030; M: 9899335055, E-mail: sunitac@aknatpa.com	Not Applicable	31-01-2023	Not applicable
1.5 Details of Chief Executive Officer (CEO)						
Sr. No.	Name of CEO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company as a CEO

For AKNA Health Insurance TPA Pvt. Ltd.

*Alka Gehlot*  
Director

*Ambika Verma*  
Director

1	Sh. Bijaya Singh Kaintura	74 yrs	Flat No. 403, Krishna Kunj, Plot No. 14, Sector 7, Dwarka, New Delhi 110075; M:9899699521; e- mail: ceo@aknatpa.com	M.Com LLB, F.I.I.I.	Not Applicable	01-12-2022
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1.6 Details of Chief Administrative Officer (CAO)						
Sr. No.	Name of CAO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company as a CAO
1	Sh. Ripu Daman Chugh	75 yrs	Flat No. 701, Tower -9, Silver City, Sector 93, Noida; M:9811627466; e- mail:cao@aknatpa.com	B.V.Sc. & A.H. A.I.I.I.	SRA Insurance Brokers Pvt. Ltd. as Director w.e.f. August 2022	01-02-2023

1.7 Details of Chief Medical Officer (CMO)						
Sr. No.	Name of CMO	Age	Address with telephone no., Mobile no., e-mail	Qualifications	Details of Directorship in other Companies	Date of joining with TPA Company
1	Dr Mohammad Hasnain	53 yrs	B-43 Flat No. 3, 3rd Floor, Khirki Extension, Maviya Nagar, New Delhi 110017; M:9625334225; e- mail:cmo@aknatpa.com	M.D (Physician)	Not Applicable	01-12-2022

1.8	Name and Address of Auditors	M/s S P G M & CO., Chartered Accountants, ICAI FRN: 0041668N, 14/2 Sanjay Colony, Opp. Sheelta Hosdpital, New Railway Road, Gugaon 122001
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1.9	Enumeration of TPA services provided :	4% of premium
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1.10	Enumeration of standing arrangements with hospital and with doctors :	
	Number of agreements with Network Providers	6118
	Number of agreements with Doctors	24

1.11 Summary of TPA Business:		
a.	No. of insurers with whom agreements entered with.	One
b.	Lives covered under Health Policies (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	210
c.	Policies Served (to be reported as per provisions of Reg. 14 of TPA Regulations and Circular in the matter issued by the Authority)	1
d.	Number of Hospitals tied up by the TPA (beginning of concerned FY)	Not Applicable
e.	Hospitals tied up during (for the concerned FY)	6118
f.	Total Hospitals terminated or removed during (concerned FY)	Nil
g.	Total Hospitals tied up as on (end of concerned FY)	6118

For AKNA Health Insurance TPA Pvt. Ltd.

*Ramkrishna*  
Director

*Anshika*  
Director

1.12 Summary of TPA services:				
Sr. No.	Particulars of Services	No. of Policies Served	No. of lives Served	Amount of Premium Served wherever available. (INR in Lakh)
1	Individual / Retail Health Insurance Policies	0	0	0
2	Group Health Insurance Policies (other than RSBY or other similar policies issued by insurers)	1	210	₹ 10.62
3	Policies issued under RSBY or other similar policies issued by insurers	0	0	0
4	Pre-Insurance Medical Examination	0	0	0
5	Foreign Travel Policies issued by Indian insurer	0	0	0
6	Foreign Travel Policies issued by Foreign insurer	0	0	0
7	Non-insurance healthcare schemes sponsored by Central / State Government.	0	0	0

**For AKNA Health Insurance TPA Pvt. Ltd.**

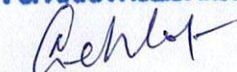
**Director**

*Ambika*  
**Director**

## Revenue Account for the year ending 31st March 2024

Expenses		Amount (in Rs)	Income		Amount (in Rs)
I.	Directors' remuneration	3,00,000	I.	Income	
			(a)	Income from insurers (Indian & foreign)	-
II.	Staff expenses		(b)	From others (please specify)	
	(a) salaries, provident fund	15,52,934	(i)	Interest on Income Tax refund	2,129
	(b) other benefits	8,23,887	(ii)	Rebate & Discount	1,310
					3,439
III.	Office expenses		(c)	Investment income	28,34,759
	(a) Rent, rates and taxes	-	(d)	Profit on sale of investments or assets	-
	(b) Electricity, water	1,05,000			
	(c) House-keeping and Cleaning	1,58,185		<b>Profit/Loss for the year</b>	<b>18,31,575</b>
	(d) Others	7,563			
IV.	Operating Expenses				
	(a) Travel	8,78,638			
	(b) Entertainment	24,656			
	(c) Lease rent of equipments	-			
	(d) Post, telecommunication and similar expenses	52,663			
	(e) Audit fees	30,000			
	(f) Legal Expenses	-			
	(i) Repairs and maintenance	-			
	(j) Depreciation	1,82,900			
	(k) Motor Vehicle Expenses	-			
	(l) Other expenses (Please specify)	-			
	Insurance Expenses	38,255			
	Software Expenses	30,199			
	IRDA License Application Fee	2,54,000			
	Professional Charges	60,000			
	Printing & Stationary	29,801			
	Bank Charges	75,042			
	Website Expenses	8,639			
	Misc Expenses	8,909			
	Gift Expenses	12,491			
	ROC Challan	35,400			
	Subscription fee	612			
		5,53,347			
	(m) Loss on sale of investments or	-			
	<b>Total</b>	<b>46,69,773</b>		<b>Total</b>	<b>46,69,773</b>

For AKNA Health Insurance TPA Pvt. Ltd.

  
 Director

  
 Director

**Profit and Loss Appropriation Account for the year ending 31st March 2024**

Particulars	Amount (Rs.)	Particulars	Amount (Rs.)
Loss Brought Forward	2,94,714	Profit Brought Forward	-
Loss for the year	18,31,575	Profit for the year	-
Dividend for the year	-	Transfer from reserves	-
Tax on Dividend	-	Deferred tax credit	-
Transfer of Reserves	-	Loss Carried forward	21,32,256
Other allocations from profit	-		
Provision for taxation	-		
Differed tax liability	5,967		
Taxation of earlier year	-		
Profit carried forward	-		

For AKNA Health Insurance TPA Pvt. Ltd.

*R. Mohan*  
Director

*Ambika*  
Director

## Balance Sheet as at 31st March 2024

Liabilities	Amount (Rs.)	Amount (Rs.)	Assets	Amount (Rs.)	Amount (Rs.)
<b>Authorized Capital</b>	4,00,00,000		<b>Fixed Assets</b>		
Issued & Paid up Capital		4,00,00,000	Building / Properties Cost	-	
			Less Depreciation	-	-
<b>Reserves &amp; Surplus</b>					
Profit & Loss		(21,32,256)	Furniture & Fixtures	3,88,327	
			Less Depreciation	98,496	2,89,831
Amounts Due to		-			
a) Insurers	-		Air Conditioners	70,704	
b) Hospitals	-		Less Depreciation	1,033	69,671
c) Doctors	-				
d) Others	-		Electrical Installation	-	
			Less Depreciation	-	-
<b>Secured Loan</b>					
			Office Equipments	2,39,170	
			Less Depreciation	34,754	2,04,416
<b>Unsecured Loan</b>					
			Computer	1,49,324	
			Less Depreciation	67,612	81,712
<b>Deferred Tax Liability</b>					
<b>Bank Overdraft</b>					
			Motor Vehicles	-	
			Less Depreciation	-	-
<b>Current Liability</b>					
Sundry Creditors		2,744	Software under development		3,00,000
Provisions		30,000			
Others		20,39,707	<b>Investments</b>		
			Government Securities (Market Value)		-
			Loan & Debenture (Market Value)		-
			Other Investments (Market Value)		-

For AKNA Health Insurance TPA Pvt. Ltd.

  
 Director

  
 Director

			<b>Receivables</b>		
			From Insurers		-
			Others		-
			TDS Receivable	2,83,476	
			GST Receivable	1,52,756	
			Advance to Supplier	71	4,36,303
			<b>Cash &amp; Bank Balances</b>		3,84,56,596
			<b>Deferred Tax Assets</b>		1,01,665
<b>TOTAL</b>		<b>3,99,40,194</b>	<b>TOTAL</b>		<b>3,99,40,194</b>

For AKNA Health Insurance TPA Pvt. Ltd.

*Rehlot*  
Director

*Arbika*  
Director

**Schedule — 4**

**Schedule of the income received towards various activities during the FY**

Sr. No	Description	Income / Fees received during the FY (Amt. INR in Lakhs)
1	Towards Health Services of the Individual policies issued by Indian	0
2	Towards Health Services of the Group Insurance policies issued by	0
3	Pre-insurance medical examination	0
4	Towards Health Services in the foreign jurisdiction in respect of the	0
5	Towards Non Insurance Services rendered	0
6	Towards Servicing of policies issued by foreign Insurers	0
7	Other income	28.38
<b>TOTAL</b>		<b>28.38</b>

**Schedule — 5**

**Schedule of apportionment of Expenses to various activities during the FY**

Sl. No	Description	Expenses incurred during the FY (Amt. INR in Lakhs)
1	Health Services of the policies issued by Indian Insurers	46.70
2	Health Services in the foreign jurisdiction in respect of the policies	0
3	Non Insurance Services rendered	0
4	Servicing of policies issued by foreign Insurers	0
5	Other Expenses Incurred (to specify)	0

**Schedule — 6**

**1. Data of claims received during the year**

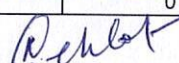
Benefit Based Policies		Cashless Claims		Reimbursement Claims		Total	
Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
0	0	0	0	0	0	0	0

**2.Data of Settled Claims in respect of Individual Policies;**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

**3.Data of settled Claims in respect of Group Policies;**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0

For AKIA Health Insurance TPA Pvt. Ltd.  
  
 Director

  
 Director



Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

**4.Data of settled Claims in respect of Total (Individual Policies+Group Policies);**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

**5.Data of Claims in respect of Individual Policies recommended for repudiation**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

**6.Data of Claims in respect of Group Policies recommended for repudiation**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

**7.Data of Claims in respect of Total Policies (Individual+Group Policies) recommended for repudiation;**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

(Note: In respect of data on Repudiations, amount of claim made by the policyholder to be mentioned as the amount of claim repudiated)

**8.Data of Claims Outstanding in respect of Individual Policies;**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0

*Rehmat*  
Director

*Amir*  
Director

For AKNA Health Insurance TPA Pvt. Ltd.

More than 6 months	0	0	0	0	0	0	0	0
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**9.Data of Claims Outstanding in respect of Group Insurance Policies;**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

**10.Data of Claims Outstanding in respect of Total Policies (Individual+Group Policies)**

Description (to be reckoned from the date of receipt of Claim)	Benefit Based Claims		Cashless Claims		Reimbursement		Total	
	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	Number of Claims	Amount of Claims	No of claims	Amount of claims
within 1 months from date	0	0	0	0	0	0	0	0
Between 1 —3 Months	0	0	0	0	0	0	0	0
Between 3 to 6 Months	0	0	0	0	0	0	0	0
More than 6 months	0	0	0	0	0	0	0	0

(Note: In respect of data on Claims Outstanding, amount of claim made by the policyholder to be mentioned as the amount of claim Outstanding)

**Schedule — 7**

- 1.Directors Report; to be attached separately. (Note: Inter alia, (i) to disclose the shareholding structure as at the end of financial year, (ii) Discuss Corporate Governance norms put-in place)
- 2.Auditors Report including audited financial and all notes, schedules to audited financials; to be attached separately.

**Undertaking from Registered TPA Company.**

It is hereby declared that the particulars furnished with respect Annual Report of our TPA Company in Form TPA — 8 and Schedule 1 to 7 there under towards various activities of the TPA Company

Date: 23/07/2024

For and on behalf of AKNA Health Insurance TPA Private Limited

Place: New Delhi



*Alka Gehlot*  
Alka Gehlot (Director)

*Ambika Verma*  
Ambika Verma (Managing Director)

**Certificate from the Statutory Auditors of the TPA Company**

Certified that the above information about financials furnished in annual report and Schedules 1 to 5 therein by AKNA Health Insurance TPA Private Limited is as extracted from the transactions of the TPA Company (Name of the TPA Company) for the Financial Year 2023-24.

Date: 23/07/2024

For and on behalf of S P G M & CO.  
*Parveen Kumar Garg*  
Partner  
(Parveen Kumar Garg)  
Partner (M.No. : 500337)

Place: New Delhi

UDIN : 24500337BKCMYV3346

**ANNUAL FORMAT ON CLAIMS DATA FOR TPAS**

Instructions for submission of the form: Information for claims data to be furnished for every financial year.
Data to be furnished within 90 days of the end of the financial year (e.g: Data for April-March to be furnished by 29th June along with Annual Returns)

1		PARTICULARS OF THE TPA COMPANY:	
1.1	Name of the TPA :	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
1.2	(A) Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No.12, Sector 23	
		Phase- I, Dwarka, New Delhi 110077	
		Pin code: 110077	Landline No: 011-35015071
		E-mail: md@aknatpa.com	Fax No: 011-35016238
1.3	(B) Financial Year for which data furnished	2023-24	
1.4	(d) Name of Insurer (insurer wise data to be submitted in following format)	The Oriental Insurance Co. Ltd.	

**Claims Data:** Furnish the following information in separate tables;

1. Table — 1a: Government Hospitals who are Network Providers;
2. Table — 1b: Government Hospitals who are not Network Providers;
3. Table — 2a: Private Hospitals who are Network Providers;
4. Table — 2b: Private Hospitals who are not Network Providers;

Sr. No.	Particulars	(Amount in INR)							
		Cashless Claim		Reimbursement Claim		Benefit Based		Total	
		No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims
Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	
1	Claims pending at the beginning of the quarter	0	0	0	0	0	0	0	0
2	New claims received during the quarter	0	0	0	0	0	0	0	0
3	Claims settled	0	0	0	0	0	0	0	0
4	Claims repudiated	0	0	0	0	0	0	0	0
5	Claims pending at the end of the quarter $\{(1+2) - (3+4)\}$	0	0	0	0	0	0	0	0

**Aging of pending claims\*** Furnish the following information in separate tables;

1. Table — 1a: Government Hospitals who are Network Providers;
2. Table — 1b: Government Hospitals who are not Network Providers;

For AKNA Health Insurance TPA Pvt. Ltd.

*Ramesh*  
Director

*Anshu*  
Director

3. Table — 2a: Private Hospitals who are Network Providers;  
 4. Table — 2b: Private Hospitals who are not Network Providers;

(Amount in INR)									
Sr. No.	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		Total	
		No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims pending for less than 1 month	0	0	0	0	0	0	0	0
2	Claims pending for 1-3 months	0	0	0	0	0	0	0	0
3	Claims pending for 3.-6 months	0	0	0	0	0	0	0	0
4	Claims pending for 6-12 months	0	0	0	0	0	0	0	0
5	Claims pending for 1-2 years	0	0	0	0	0	0	0	0
6	Claims pending for more than 2 years.	0	0	0	0	0	0	0	0

\* Reckoned from date of first intimation.

**Aging of settled claims\*\*** Furnish the following information in separate tables;

1. Table — 1a: Government Hospitals who are Network Providers;  
 2. Table — 1b: Government Hospitals who are not Network Providers;  
 3. Table — 2a: Private Hospitals who are Network Providers;  
 4. Table — 2b: Private Hospitals who are not Network Providers;


(Amount in INR)									
Sr. No.	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		Total	
		No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims settled for less than 1 month	0	0	0	0	0	0	0	0
2	Claims settled for 1-3 months	0	0	0	0	0	0	0	0
3	Claims settled for 3.-6 months	0	0	0	0	0	0	0	0
4	Claims settled for 6-12 months	0	0	0	0	0	0	0	0
5	Claims settled for 1-2 years	0	0	0	0	0	0	0	0
6	Claims settled for more than 2 years.	0	0	0	0	0	0	0	0


\*\* Reckoned from date of first intimation.

**Aging of repudiated claims\*\*\*** Furnish the following information in separate tables;

1. Table — 1a: Government Hospitals who are Network Providers;  
 2. Table — 1b: Government Hospitals who are not Network Providers;  
 3. Table — 2a: Private Hospitals who are Network Providers;

For AKNA Health Insurance TPA Pvt. Ltd.


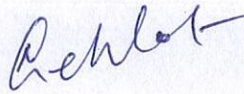

  
 Director

  
 Director

4. Table — 2b: Private Hospitals who are not Network Providers;

(Amount in INR)									
Sr. No.	Particulars	Cashless Claim		Reimbursement Claim		Benefit Based		Total	
		No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims	No. of Claims	Amt. of Claims
	Column Code	(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)
1	Claims repudiated within 1 month	0	0	0	0	0	0	0	0
2	Claims repudiated within 1-3 months	0	0	0	0	0	0	0	0
3	Claims repudiated within 3.-6 months	0	0	0	0	0	0	0	0
4	Claims repudiated within 6-12 months	0	0	0	0	0	0	0	0
5	Claims repudiated within 1-2 years	0	0	0	0	0	0	0	0
6	Claims repudiated within more than 2 years.	0	0	0	0	0	0	0	0

\*\*\* Reckoned from date of receipt of last requirement.

Date: 23/07/2024	For and on behalf of AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
	 ALKA GEHLOT (DIRECTOR)	 AMBIKA VERMA (MANAGING DIRECTOR)
Place: New Delhi		

## As per Regulations 19 (10) of IRDAI (TPA — Health Services) Regulations, 2016

## Annual Certificate in the matter of Net Worth of a TPA Company

FORM TPA — 6C

Instructions for submission of the form:			
1. Periodicity of submission of this certificate is Annual i.e. as at 31st March of every Financial Year			
2. To be submitted with the authority alongwith Annual Report of the TPA Company			
3. This certificate is to be certified by the Auditors of a TPA Company			
1	<b>PARTICULARS OF THE TPA COMPANY:</b>		
1.1	Name of the TPA :	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
1.2	Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No.12, Sector 23	
		Phase- I, Dwarka, New Delhi 110077	
		Pin code: 110077	Landline No: 011-35015071
		E-mail: md@aknatpa.com	Fax No: 011-35016238
1.3	Financial Year for which data furnished	2023-24	
1.4	Net worth as on 31st March 2024:	Rs. 3,78,67,744.00	
	Methodology adopted for calculation of Net Worth (Refer provisions of Reg. 6 of IRDAI (TPA-Health Services) Regulations 2016)		
<b>Certified that the above particulars of the Net Worth of AKNA Health Insurance TPA Private Limited are correct and the above details are extracted from the financial statements of the TPA Company for the Financial Year 2023-24</b>			
Date:	23-07-2024	 For and On behalf of S P G M & Co.	
Place:	New Delhi		
		(Parveen Kumar Garg) Partner (M. No. : 500337) UDIN : 24500337BKCMYU3562	

**Annexure — 19**

As per Regulations 19 (11) of IRDAI (TPA — Health Services) Regulations, 2016

Declaration and Undertaking by TPA Company.


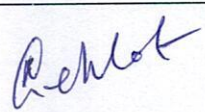
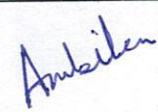
Form TPA — 6D

**Instructions for Submission of required Declaration and Undertaking:**

1. Periodicity of submission of this Declaration and Undertaking is annual.
2. This declaration and undertaking shall be signed by any two directors of a TPA Company.
3. This declaration and undertaking is to be submitted to the Authority along with Annual Report of the TPA Company.

1	PARTICULARS OF THE TPA COMPANY:		
	Name of the TPA :	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
1	Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No.12, Sector 23	
		Phase- I, Dwarka, New Delhi 110077	
2		Pin code:110077	Landline No: 011-35015071
		E-mail: md@aknatpa.com	Fax No: 011-35016238
	Financial Year	2023-24	

2	We <b>Alka Gehlot &amp; Ambika Verma</b> , the directors of AKNA Health Insurance TPA Private Limited hereby declare and undertake that;
	a) CEO or CAO possesses the requisite qualifications and practical training as specified by Insurance Regulatory and Development Authority of India. The CEO, CAO of the company is / are also fit and proper as per Regulation 11 of the TPA Regulations. Such a CEO or CAO are engaged in day to day administration of the activities of the TPA and also in ensuring compliance of regulatory requirements.
	b) The TPA Company is not engaged in any other business apart from Health Services by TPAs, as defined in the TPA regulations.
	c) A Director with required medical qualification and an appointed Chief Medical Officer have valid registration with the Medical Council of India or Medical Council of the state.
	d) None of the director(s), promoter(s), shareholder(s), and Key managerial personnel of our company is or are, directly or indirectly engaged in any other insurance or insurance related activity(s). (Note: Where it is to be determined whether officials referred herein are involved in any other insurance or insurance related activities or not, TPA Company shall furnish the detailed information separately along with the form)
	e) The Company did not violate the code of conduct or not committed any breach of the provisions of the applicable Acts, Regulations and / or circulars issued by the Authority from time to time.

Date: 23/07/2024	For and on behalf of AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
Place: New Delhi		
	 ALKA GEHLOT (DIRECTOR)	 AMBIKA VERMA (DIRECTOR)

As per Regulations 20 (4) of IRDAI (TPA — Health Services) Regulations, 2016  
Annual Form on Service Level Agreement Details  
(Annual Form to be furnished along with the Annual Report)

FORM TPA — 6E

1	<b>PARTICULARS OF THE TPA:</b>			
1.1	Name of the TPA:	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED		
1.2	(A) Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No.12, Sector 23		
		Phase- I, Dwarka, New Delhi 110077		
		Pin code:110077	Landline No: 011-35015071	
		E-mail: md@aknatpa.com	Fax No: 011-35016238	
1.3	Financial year	2023-24		
1.4				
1.5	Details of Service level Agreements (SLAs);	The Oriental Insurance Co. Ltd.		

S No	Cumulative SLAs till beginning of the Year					SLAs entered in the Year					Total SLAs at the end of the year				
	1					2					3				
	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total	Fresh	Renewal	Modification	Termination	Total
1	0	0	0	0	0	1	0	0	0	1	1	0	0	0	1

For AKNA Health Insurance TPA Pvt. Ltd.




*Rehlot*  
Director

*Ambika*  
Director



1.6	a	Details of Service level Agreements (SLAs);	SLA details for complete financial year to be provided. (for the period / up to the period )
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S No.	Name of the Insurer	Type of Services to be rendered (Retail Policy / Group Policy/ RSBY / PIMS / Others — Please specify	Type of SLA (Fresh / Renewal / Modification) Purchase of	Date of stamp viz Non Judicial Stamp Paper / e-stamp / Special Adhesive / franking / any other mode Agreement	Date of Agreement dd/mm/yyyy	Validity of Agreement	
						From (dd/mm/yyyy)	To (dd/mm/yyyy)
1	The Oriental Insurance Co. Ltd.	Group Policy	Fresh	14-02-2024	21-02-2024	21-02-2024	20-02-2026

Date:23/07/2024	For and on behalf of AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
Place: New Delhi	  ALKA GEHLOT (DIRECTOR)	 AMBIKA VERMA (MANAGING DIRECTOR)

Annexure — 23

As per Regulations 22 (4) of IRDAI (TPA — Health Services) Regulations, 2016  
 Periodical Returns — Half yearly Information on non-insurance health schemes




(Note: to be furnished within 30 days of the end of every half year. For e.g: Report for April to September to be furnished by 30th October)

Form TPA — 6F

1.0	<b>PARTICULARS OF THE TPA COMPANY:</b>			
1.1	Name of the TPA:	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED		
1.2	(A)	Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No.12, Sector 23	
			Phase- I, Dwarka, New Delhi 110077	
			Pin code:110077	Landline No: 011-35015071
			E-mail: md@aknatpa.com	Fax No: 011-35016238
1.3	Financial Year	2023-24		
1.4	Half Year for which Data is furnished	October 2023 - March 2024		
1.5	Name of non-insurance scheme and concerned Central / State Government (Scheme wise data to be submitted in following format)	Not Applicable		

Sr No.	Name of Scheme and Description of Services Offered	Central Govt / Department / State Govt	Covered Geography	No. of Transactions		No. of Claims Outstanding		Number of lives serviced.		Amount of remuneration received (Rs. INR in Lakhs)	
				For the Half-Year	Up to the Half-Year	For the Half-Year	Up to the Half-Year	For the Half-Year	Up to the Half-Year	For the Half-Year	Up to the Half-Year
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

The above information furnished is the correct information and as per the records of the Company.  
 It is further declared that other than the permitted non insurance health schemes no other non-insurance activity has been serviced or carried out by our Company.

Date: 23/07/2024	For and on behalf of AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
Place: New Delhi		
	 ALKA GEHLOT (DIRECTOR)	 AMBIKA VERMA (MANAGING DIRECTOR)

## Annexure — 25




As per Regulations 22 (4) of IRDAI (TPA — Health Services) Regulations, 2016  
Format for half yearly information on services rendered in foreign jurisdictions for policies issued by Indian insurers  
(to be furnished within 45 days from the date of closure of every Half Year)

Form TPA - 6H

1.0	<b>PARTICULARS OF THE TPA COMPANY:</b>			
1.1	Name of the TPA:	AKNA HEALTH INSURANCE TPA PRIVATE LIMITED		
1.2	(A)	Address - Registered Office:	A-802 Ramkrishan CGHS, Plot No.12, Sector 23	
			Phase- I, Dwarka, New Delhi 110077	
			Pin code:110077	Landline No: 011-35015071
			E-mail: md@aknatpa.com	Fax No: 011-35016238
1.3	Financial Year	2023-24		
1.4	Half Year for which Data is furnished	October 2023 - March 2024		
1.5	Name of foreign insurer ( foreign Insurer wise data to be submitted in following format)	Not Applicable		

Sr No.	Name of Country where services offered	Name of Indian Insurer that issued policy	Number of policies serviced		Number of claims serviced		No. of Claims Outstanding		Amount of claims paid (Rs. INR in Lakhs)		Amount of remuneration received (Rs. INR in Lakhs)	
			For the period	Up to the period	For the period	Up to the period	For the period	Up to the period	For the period	Up to the period	For the period	Up to the period
	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable	Not Applicable

The above information furnished is the correct information and as per the records of the Company.  
It is further declared that other than the permitted health services no other services for non-insurance activity has been rendered or carried out by our Company.

Date: 23/07/2024	For and on behalf of AKNA HEALTH INSURANCE TPA PRIVATE LIMITED	
Place: New Delhi	  <b>ALKA GEHLOT (DIRECTOR)</b>	 <b>AMBIKA VERMA (MANAGING DIRECTOR)</b>